

## Tata Consultancy Services (TCS)

Tata Consultancy Services (TCS), part of the Tata Group, is a top ten global IT company and Asia's largest IT services, business solutions and outsourcing company.

TCS draws on its global government expertise to bring real value to the UK public sector by helping organisations develop and implement a new, fresh and more efficient operating model. It applies over forty years of global experience to provide a comprehensive set of consulting, IT services, ready-to-deploy frameworks, with the depth and experience to understand governments' technology and business requirements.

TCS was the first company to achieve global CMMI Level 5 accreditation. TCS has developed a Global Network Delivery Model™, a unique business model for how it consistently delivers high-quality, cost-effective services all over the world. This model has enabled TCS to achieve client satisfaction ratings of 89% for meeting quality expectations and an average budget variation on projects of just 3% – both figures far better than industry norms.

TCS is committed to significant areas of research and innovation to understand how governments will evolve in the future. Through the use of TCS' Innovation Labs and

Co-Innovation Network, TCS has developed a collaborative R&D and innovation engine which works to successfully exploit and commercialise new ideas, technologies and best practices. It has established productive R&D alliances with universities and institutes throughout the world to ensure interactive and timely access to leading-edge technologies and expertise.

TCS has a 4,000 strong UK workforce, which is supported by a further 10,000 of its 140,000 plus workforce serving UK markets across 42 countries. Its work benefits the broader UK economy not only by making British organisations more efficient and competitive, but also by direct participation in UK business and society; and by employing, 'skilling' and training UK citizens.

Customers include Cardiff Council, Child Maintenance and Enforcement Commission, Defence Estates, General Register Office of Scotland, Metropolitan Housing Partnership, National Health Service, Ordnance Survey, Scottish Government and Scottish Natural Heritage. Global customers include USA Federal Government, United Nations, European Commission, the Kingdom of Bahrain and most states across India.

TCS has been operating in the UK since 1979 and customers include 25 of the FTSE100 companies and other leading UK organisations including British Airways, Balfour Beatty, BP, Marks and Spencer, Pearl Assurance, Scottish Water, Somerfield and Virgin Atlantic Airways.