

Computer Application Services Ltd

Delivering excellence in case handling

Established in 1969, Computer Application Services Ltd (CAS) is an IT solutions provider with extensive experience in the implementation of case management systems.

CAS' Workpro solution has been successfully deployed throughout the UK, optimising customer service operations, planning systems and other areas where the effective and timely management of cases is critical. Many Ombudsmen organisations rely on Workpro to handle the full range of cases from complaints, enquiries and FOI requests to complex investigations. CAS works closely with individual clients to tailor each Workpro Case Management solution to meet their unique business needs.

Headquartered in Edinburgh and operating throughout Europe, CAS is an independent, employee-owned company with highly skilled staff. CAS' high staff retention contributes to the excellent long-term working relationships CAS enjoys with its customers. Using the PRINCE2 Project Management methodology, CAS has established an enviable record of delivering Workpro on-time and within budget.

Operating in both the public and private sectors, CAS consultants have extensive and varied experience including central/local government, health, finance, housing, defence and utilities.

CAS operates management systems to ISO 9001 (Quality), ISO 27001 (Security) and ISO 14001 (Environmental) standards and is also an Investor in People organisation.

www.casltd.com

www.workpro.com