

Bluefin Solutions

Business performance with SAP

Bluefin Solutions is recognised as a leading consultancy for delivering innovative solutions and customer business challenges. They are industry experts in SAP CRM, BI, HCM, ERP and NetWeaver technologies. Their capabilities include:

Vision and strategy: Where do you want to go, and how are you going to get there? Bluefin helps its clients to articulate and define their visions. They then agree the strategy and the roadmap necessary to implement this.

Solution assessment: Bluefin will work with you to build a robust business case provide a transparent assessment, helping you to evaluate potential solutions and assess their relative merits and enabling you to make clear decisions.

Business case preparation: In order to identify potential business benefits as effectively as possible, Bluefin will work with clients to prepare a business case. This will be realistic and look at benefits and costs from various angles. Some benefits might be easy to achieve, while others may disproportionately drive project cost, timescale and complexity.

Project planning and scoping: For today's complex solutions, smart scoping and phasing is essential. Bluefin works with clients to define a scope that is compatible with your timescales.

Programme and project management: Bluefin runs complex multi-national projects with multiple work streams. Their project managers keep delivery on track and on budget whilst minimising risks. Well defined project controls are established to ensure a consistent high standard across projects.

Implementation: With Bluefin's combined experience they have created a methodology for delivering SAP solutions effectively and successfully. By using this, they can anticipate typical issues which can occur and ensure best-practice is followed throughout the project. Their delivery style is fast and quality-focused.

Technology strategy: Bluefin help clients build and implement their landscape strategy with hardware sizing, architecture, security, performance problems, third party tools and more.

With this range of skills, Bluefin has worked with more than 150 SAP customers on a broad variety of services, ranging from short implementations to complex Managed Support Services.

In addition to their implementation services, Bluefin has a well developed 24x7 SAP Support helpdesk, with locations in London, Liverpool, Kuala Lumpur, South Africa and Chicago.

They have excellent relationships with SAP, both as a full Services Partner, ramp-up partner and customer. Bluefin is a SAP customer, reference site and runs regular events, seminars and knowledge sharing sessions. As an established member of the Mouchel consortium, Bluefin is a committed partner of Mouchel and has worked hand in hand on a number of customer engagements. They will contribute deep technical skills which will be of great value, particularly in the area of Customer Relationship Management, Business Intelligence, Solution Manager and more.